



1. It is important that you do not put items down the toilet that do not belong there. Common items that should not be disposed of in a toilet include sanitary napkins, toys or other solid objects. If a toilet is damaged or requires a plumber's attention to misuse the resident will be charged for the service call.

2. It is important that you do not put a chlorine product in the toilet tank. Anything that changes the color of the water such as chlorine tablets or dispensers should not be used. They will shorten the life of the valves and other toilet mechanisms. If this type of abuse is discovered as the cause of a needed repair the resident may be billed for the service call.

3. Try a plunger before contacting CPM
4. If you are not able to resolve the issue notify CPM. Please let us know if you have a second toilet that is not backing up.