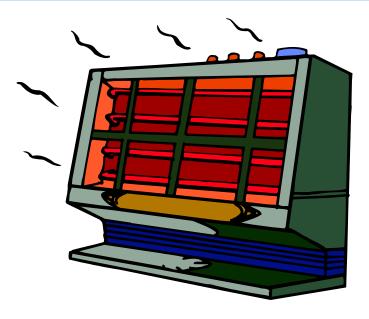


NO HEAT OR AIR CONDITIONING



- There is a limit to the capacity of a furnace or AC unit. If you try to maintain an extremely high temperature in the winter or low in the summer you may exceed the capacity of the equipment. This can lead to premature failure. Try allowing cool morning air. If the furnace or heaters are electric Reset the breakers and try again (see HOW TO RESET A BREAKER).
- Check to make sure the thermostat is set correctly It should be set for Heat, Cool or All depending on what you wish to have on. If it is after hours or evenings and there is an "Emergency Heat" option, try that. If Emergency Heat works please notify CPM and report the problem.
- Check the furnace filter and replace if dirty. A dirty filter will put strain on a furnace and can lead to a shut down.
- If you smell natural gas, vacate the premises immediately and call Avista at (800)659-4427 and then notify CPM.