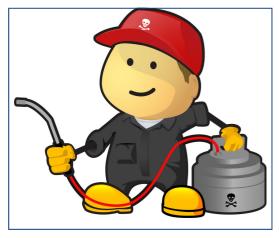


BED BUGS - THE REAL STORY



A bed-bug infestation can be an extremely expensive, not to mention 'pesky' issue to eliminate.

It is our goal to maintain the highest quality living environment for tenants while protecting our client's investment. In an effort to head off the trouble and expense that comes with an infestation we recently added an addendum to the rental contract educating tenants on their responsibilities in preventing, detecting and if necessary - eradicating bed bugs. While the presence of bed bugs is not always related to personal cleanliness or housekeeping, good housekeeping helps control the problem by identifying their presence, minimizing an

infestation, and limiting its spread.

We advise tenants to eliminate clutter, vacuum and dust regularly, sanitize hard surfaces, and to report any signs of bed bugs immediately to their property manager. We also look for any evidence of these critters during our inspections, but tenants are more likely to detect a problem before we do. And the earlier a case is caught, the easier and less expensive it is to remedy. We have been fortunate to not have had a major issue with bed-bugs up to this point, however, as they say – an ounce of prevention is worth a pound of cure!